



# Strengthen Your Front Line to Increase Your Bottom Line

Leasing Professionals and Community Managers are the backbone of apartment communities, so with improved and polished skills, your front line staff can help to increase your bottom line, even in this economy. Register your experienced leasing employees and managers for the **Certified Apartment Manager (CAM)** training courses. Courses will be offered in 2010, sponsored by the National Apartment Association Education Institute and the Apartment Owners and Managers Association.

**When:** August 23-27, 2010 at the AOMA's Headquarters located at 11801 W. Silver Spring Drive, Suite 200, Milwaukee, WI 53225.

**CAM is a nationally recognized designation.**

## Training covers:

- Management of Residential Issues
- Legal Responsibilities
- Human Resource Management
- Fair Housing
- Marketing
- Property Maintenance for Managers
- Risk Management
- Financial Management
- Community Analysis

**CAM** 

**CERTIFIED APARTMENT  
MANAGER®**

## Who should attend:

- All members of your leasing or community management team who have at least one year of apartment industry experience.

## Course Price:

- \$699 for members.
- \$799 for non-members.
- Group discounts available.

## Instructor:

Doug Chasick, CAPS,CPM,SLE, an instructor with 34 years of experience in managing, leasing, marketing, focusing on multifamily properties. In his career, Doug has managed

To register contact Kim McCrossen at 703/518-6141, ext. 121 or [kimberlymccrossen@naahq.org](mailto:kimberlymccrossen@naahq.org).

Apartment Owners and Managers Association  
11801 W. Silver Spring Drive, Suite 200 | Milwaukee, WI 53225  
414/278-7557 | 414/464-0850 FAX



# Registration Form

## Certified Apartment Manager (CAM) Training

Sign me up for:

The CAM Designation

**The price is \$699 for members and \$799 for non-members.**

Courses will be held August 23-27, 2010 from 9:00 a.m. to 5:00 p.m. at AOMA's Headquarters.  
11801 W. Silver Spring Drive, Suite 200, Milwaukee, WI 53225.

### NAAEI Refund Policy

Absolutely no refunds will be issued. If for any reason you cannot attend the course, you or your company may send someone in your place. If you choose to drop the class and cannot replace your seat, you may receive a credit towards another National Training course.

Name: \_\_\_\_\_

Payment: (circle one)

Company: \_\_\_\_\_

VISA      AMEX      MC

Address: \_\_\_\_\_

Card Number: \_\_\_\_\_

Phone: \_\_\_\_\_

Exp Date: \_\_\_\_\_

E-mail: \_\_\_\_\_

Name on the Card: \_\_\_\_\_



**CERTIFIED APARTMENT  
MANAGER®**

**Fax your completed form and payment to  
Kim McCrossen at 703/248-8370.**

Make checks payable to NAAEI and mail to:

Kim McCrossen

NAAEI

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Suite 400

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